STB370 Cloud TV Box Upgrade Instructions

Important: update will erase all content and settings in the Cloud TV Box. If you have important data, please backup before upgrade.

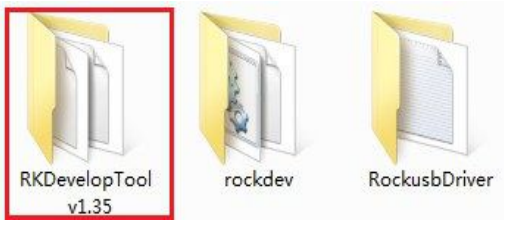
1. Firstly, you need have a USB Cable-(see picture)

2. Select Firmware. We provide two firmware versions for your selection. One is based on Android 4.2 OS and another one is based on Android 4.1 OS. The latter(Android4.1) is smoother and faster if your main purpose is to watch TV and streaming videos, and the former (Android 4.2) will provide you Miracast function.

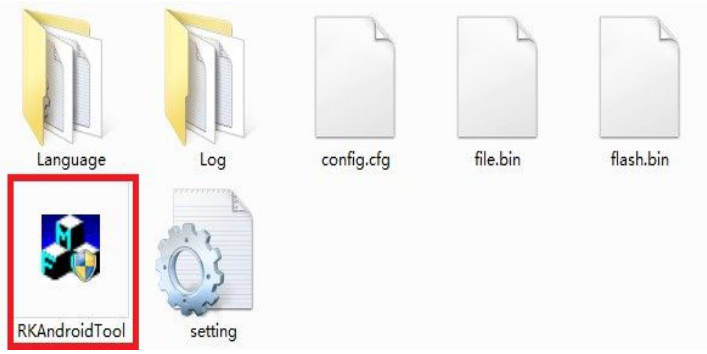
3. Download the firmware. After you finish downloading, you will find a Zip file on your computer.

stb370-android4.1
upgrade-0830

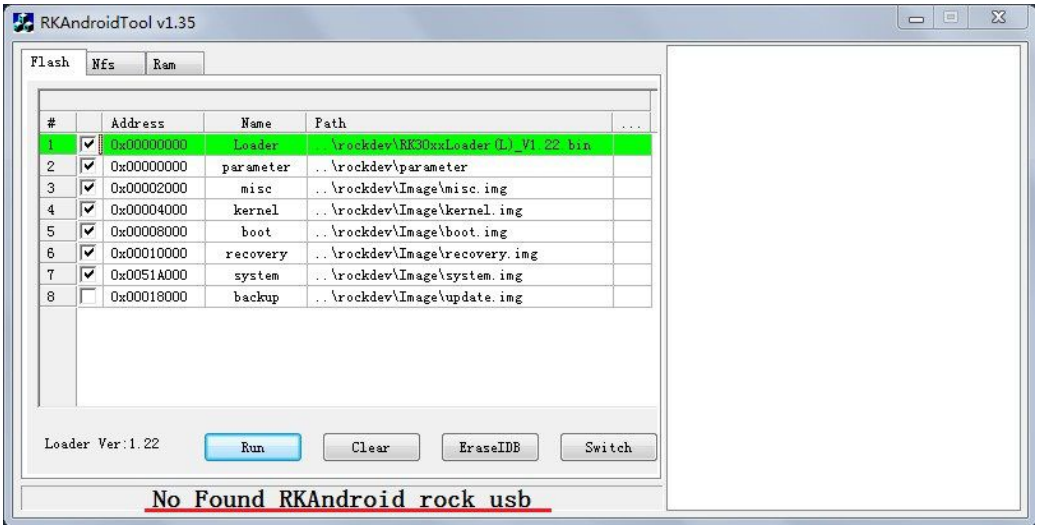
4. Extract files from the Zip folder by using software such as WinRAR, WinZip or 7-Zip. It is strongly recommended you set a new file folder in your computer for the extracted files. Extracted files will appear as below on your computer screen. Double click on “RKDevelop Tool_v1.35” folder.



5. Double click on “RKAndroidTool” (see picture)

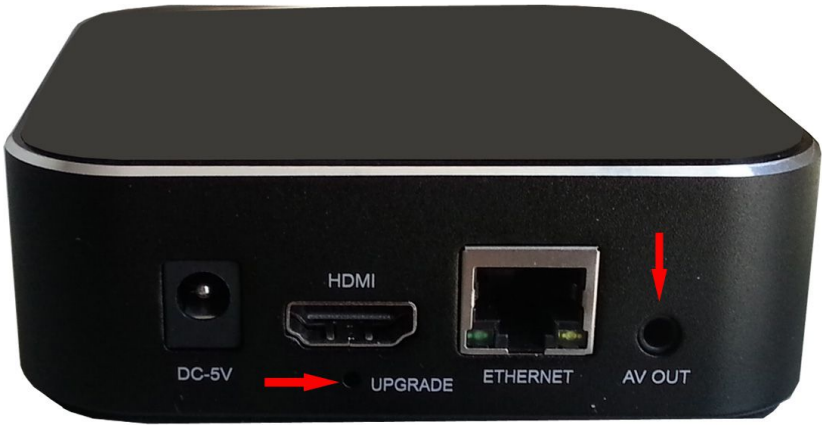


The upgrade window will display on your computer as below:



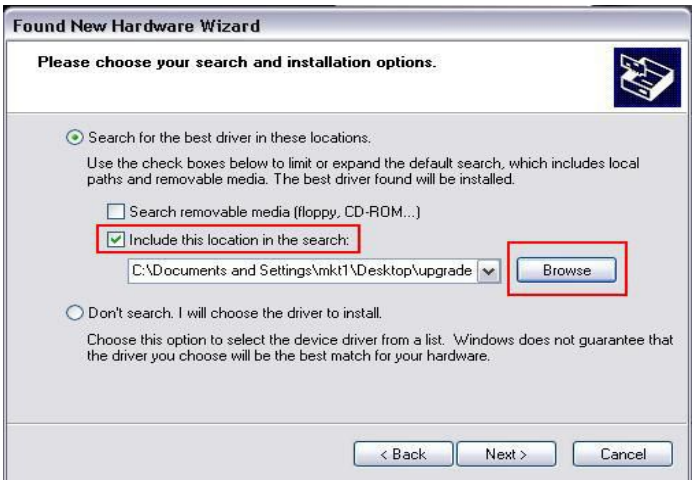
6. There are three USB ports on the Cloud TV Box (two horizontal ports and one vertical port). Choose the vertical port (inside is white color) to link to your computer with using the USB cable.

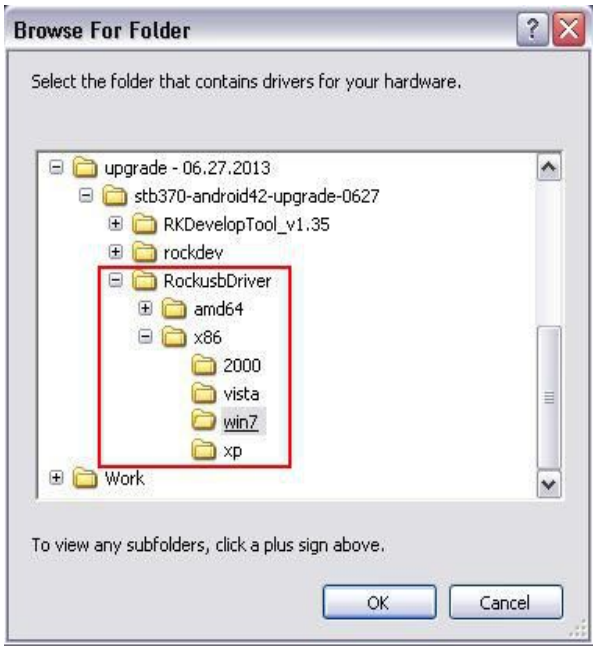
7. Then find the upgrade hole on the other side of the box. Use a pin or a pointed item to press and hold the button inside the hole. While holding the upgrade button, plug in the AC adapter and wait until your computer have detected the device (make sure AC adapter plug into the outlet). Now, you can unstick the upgrade button.



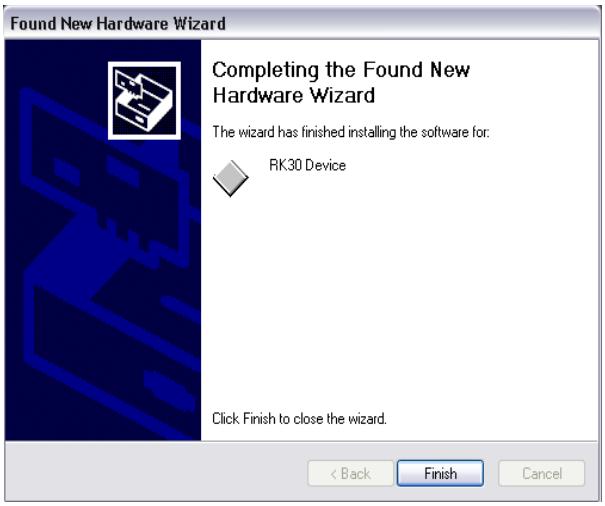
8. Your computer will have detected a new hardware and the "Found New Hardware Wizard" window will appear on your computer's screen. Choose " Install from a list or specific location" option and click "Next" (see below picture)

Then click “Browse” as below picture,

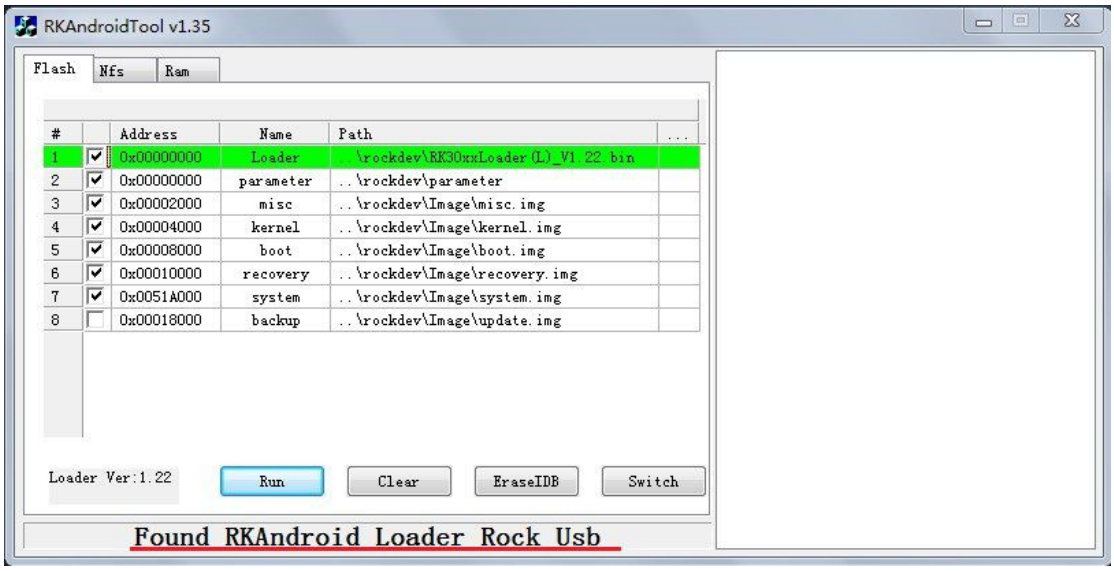




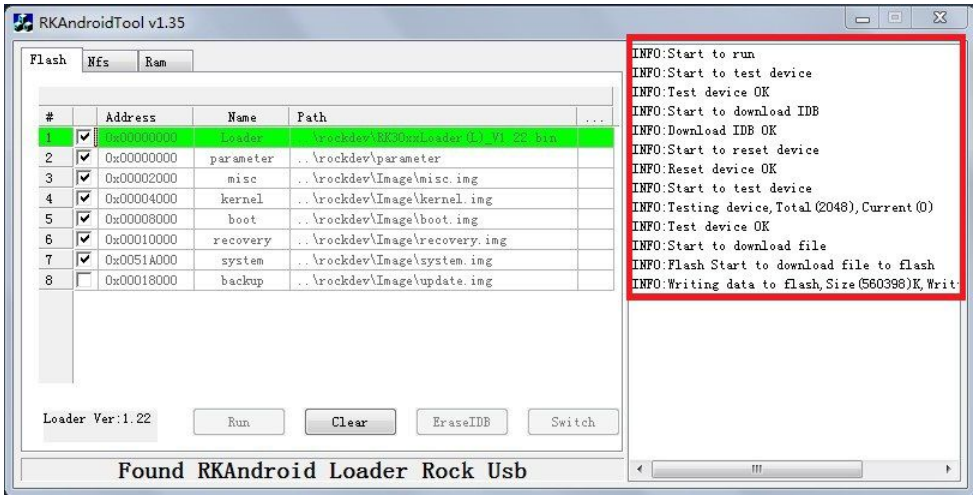
Click “Browse” to select the driver based on your operating system, click “OK”, then click “Next” to install driver on your computer



9. After successfully install the driver, the upgrade software will detect the Cloud TV Box. You can see “Found RKAndroid Loader Rock Usb” at bottom of the window. (see below picture)

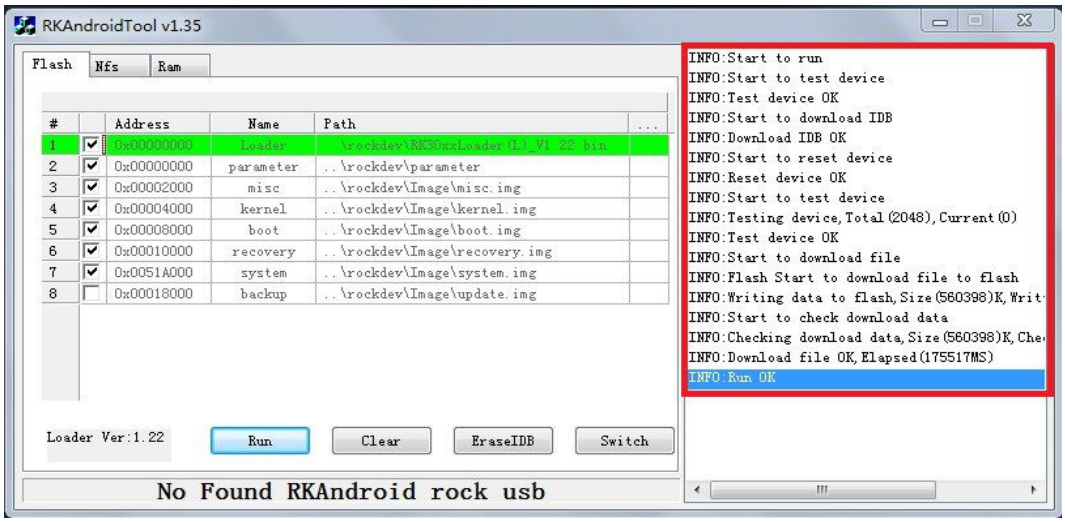


10. Then click “Run” to start upgrade. You will see the upgrade progress in the right section. (see picture)



*If you see any error message appear in the right section during the upgrade, unplug AC adapter from Cloud TV Box to terminate the upgrade, then, repeat the procedures from step 6.

11. When you see “INFO: Run OK” at the bottom of the right section of the window (see below picture), it means the Cloud TV Box has been upgraded successfully, and you can disconnect the USB Cable.



12. Connect Cloud TV Box to your TV set, and turn on them. It needs about 5 minutes for the new firmware to install the applications for the first time,, a home page will appear on TV after the installation.

13. Enjoy the new content and features brought by the new firmware.